





## A G E N D A

1. Welcome + Objectives
2. EUDR Document Requirements
3. Enveritas V2 (incl. new document templates)
4. Nestle Supplier Portal (NSP) Process
5. Document Quality Control Checks
6. Annual Farm Geolocation Updates
7. Deforestation Management Reminders
8. Questions + Closing

### ANNEX

- i. EUDR Supplier FAQs
- ii. Enveritas Farm List Template



Please keep  
microphones muted  
when not speaking



Session will be  
recorded



Feel free to use the  
chat box to ask  
questions





## P R E S E N T E R S



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Enveritas





## OBJECTIVES

- Align all suppliers on Nespresso's EUDR requirements and traceability expectations
- Explain the Nespresso approach to EUDR compliance considering potential extension of EUDR implementation timelines
- Clarify documentation, traceability and geolocation standards required from suppliers
- Share updates on new tools and processes, including Enveritas V2
- Provide guidance to reduce errors, minimise rework and ensure compliance
- Outline support channels and next steps for suppliers needing assistance.

1. **Objectives**
2. Doc. Requirements
3. Enveritas V2
4. NSP Process
5. Document Quality Control
6. Annual Data Updates
7. Deforestation Management
8. Questions + Closing

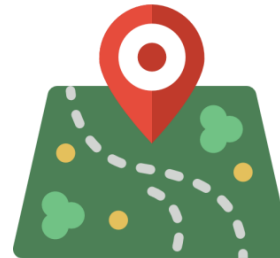


- While the EU may postpone the formal EUDR implementation date, at Nespresso we continue with business as usual.
- Our objective remains to have all suppliers fully prepared for compliance — any delay only gives us more time to strengthen processes and data quality.

## EUDR DOCUMENT REQUIREMENTS



Proof of No  
Deforestation



Farmer-level  
Geolocation Data

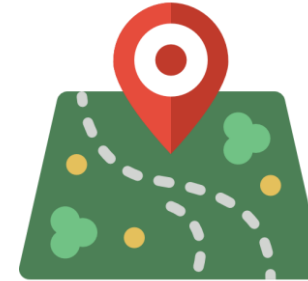


Legality: Evidence of  
Legal Sourcing

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## EUDR DOCUMENT REQUIREMENTS



PROOF OF NO  
DEFORESTATION

FARMER-LEVEL  
GEOLOCATION DATA

LEGALITY: EVIDENCE  
OF LEGAL SOURCING



Enveritas Deforestation-  
free Statement

Farm list in GeoJSON  
format

Enveritas Risk Indicators  
Document

AA Green Coffee  
(not AAA)

Supplier Deforestation-  
free evidence  
(as reviewed by & agreed with  
Nespresso)

Farm list in GeoJSON  
format

EUDR Self-Declaration  
(+ any additional Legality  
documentation where  
necessary > only 1x .pdf  
allowed in NPS)

**Important:** The Nespresso client code should ONLY be used for AAA. Using Enveritas for AA should be paid for by the supplier.



# EUDR DOCUMENT REQUIREMENTS

Enveritas

Farm Lists

 Farm Lists

 Consignments

Search ...

Filter by:

All Countries ▾

All Statuses ▾

All Commodities ▾

All Harvests ▾

Create Date ▾

Columns ▾

Export CSV

Create Farm List

| Name                                   | ID          | Country  | # Farms | Deforestation Assessment | Harvests Assessed | Commodity | Created By |
|----------------------------------------|-------------|----------|---------|--------------------------|-------------------|-----------|------------|
| 4574951174 / 2025-P0094a / 2025-S0107a | 29765650273 | Kenya    | 20      | ✓ Passed                 | 2024/25 2025/26   | Coffee    | Supplier A |
| Brazil_Farmlist_V13                    | 29670487146 | Brazil   | 301     | ✓ Passed                 | 2024/25 2025/26   | Coffee    | Supplier B |
| Supplier-Name_Cluster                  | 29709932314 | Ethiopia | 1168    | ✓ Passed                 | 2024/25 2025/26   | Coffee    | Supplier C |
| Nespresso 457165230942                 | 29611144829 | Vietnam  | 20      | ✓ Passed                 | 2024/25 2025/26   | Coffee    | Supplier D |

!! Please use the correct naming convention when uploading lists !!

Nespresso\_[Supplier Name]\_[Cluster Name]

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# EUDR DOCUMENT REQUIREMENTS

Enveritas

Farm Lists

Consignments

Language

Support

FAQ

Methodology

Legal

Lineke Roberts

Consignments / Consignment\_name

Consignment\_name

Sep 12 2025

Delivered & Paid

Files

Due Diligence Materials

GeoJSON

Supporting Document

Download

Download

Download

Consignment ID

Country

Supplier ref

Operator ref

1234567890

Country

975312468\_123789

457491234567890

TRACES

Send to TRACES

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ENVERITAS PORTAL V2

# Enveritas

<https://www.enveritas.org/eudr/portal/>

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# Enveritas Topics:

- Landing page
- Farm Lists
- Error Support & Appeal Mechanism
- Consignment Mode & Nespresso Reviews
- Resources & Support Channels



# Everything you need in one view

Enveritas

Farm Lists

Consignments

Language

Support

FAQ

Methodology

Legal

Farm Lists

Search ...

Filter by:

All Countries

All Statuses

All Commodities

All Harvests

Create Date

Columns

Export CSV

Create Farm List

| Description                           | Country   | # Farms | Deforestation Assessment | Harvests Assessed | Created By    | Created For | Create Date | Files    |
|---------------------------------------|-----------|---------|--------------------------|-------------------|---------------|-------------|-------------|----------|
| Brazil test for new faster filesystem | Brazil    | 1       | Passed                   | 2024/25 2025/26   | Enveritas Inc |             | Sep 04 2025 | Download |
|                                       | Peru      | 1       | Passed                   | 2024/25 2025/26   | Enveritas Inc |             | Aug 14 2025 | Download |
|                                       | Brazil    | 205     | Passed                   | 2024/25 2025/26   | Enveritas Inc |             | Aug 06 2025 | Download |
|                                       | Uganda    | 258     | Passed                   | 2024/25 2025/26   | Enveritas Inc |             | Aug 01 2025 | Download |
|                                       | India     | 1       | Passed                   | 2024/25 2025/26   | Enveritas Inc |             | Jul 15 2025 | Download |
|                                       | Indonesia | 950     | Passed                   | 2024/25 2025/26   | Enveritas Inc |             | Jun 26 2025 | Download |

# Farm Lists

- Naming convention: *Nespresso\_Supplier\_Cluster*
- Nespresso Client Code: **NSP1645** 
- Supported file types: .csv, .xls, .xlsx, .geojson/.json, .kml/.kmz, .gpkg
- Latitude / Longitude valid ranges: −90 to +90, −180 to +180
- No self-intersecting polygons, holes, overlaps, or duplicate geometries
- Plots  $\geq 4$  ha must use polygons
- In WKT format, note that longitude (X) comes before latitude (Y)



My cluster didn't change; it is **100%** the same as last year

| ID          | Deforestation Assessment | Harvests Assessed |
|-------------|--------------------------|-------------------|
| 25777639793 | ✓ Passed                 | 2024/25 2025/26   |
| 25776764047 | ✓ Passed                 | 2024/25 2025/26   |
| 25120124263 | ✓ Passed                 | 2024/25           |

Farm Lists / Demo - List without Deforestation cases

Country Indonesia 🗺️  
Commodity Coffee 🗺️  
Farms 1 🗺️  
Area (ha) 165.65363 🗺️

✓ Deforestation Assessment ⓘ

✓ Harvests between **Oct 1 2024 - Sept 30 2025:**  
No deforestation detected.  

Create Consignment

⚠️ Harvests between **Oct 1 2025 - Sept 30 2026:**  
New deforestation assessment available.  
[Learn about our deforestation assessment methodology.](#)  

Run Deforestation Assessment

✓ Passed

1 farm



13



# Get help to solve your errors

Errors CSV [Download](#)

Farm list ID 30433107219 ⓘ

File name 29400148294\_input.geojson ⓘ

Country Costa Rica ⓘ

Commodity Coffee ⓘ

Farms 1 ⓘ

✓ File Validation ⓘ

✗ **Data Validation** ⓘ  
Toggle error type below to show affected farms.  
[Get Help](#)

✗ Plots Outside Selected Country 1 farm ▾

⚠ Insufficient Precision ▾

✓ Passed ▾

• Passed • Warning • Failed



# Deforestation Evidence in 2 clicks

Enveritas

Farm Lists

Farm Lists

Consignments

Search ...

Filter by: 

All Countries

All Statuses

All Commodities

All Harvests

Columns

Export CSV

Create Farm List

| Name           | ID          | Country | Farms | Deforestation Assessment | Harvests Assessed                     | Commodity | Create Date | Files               |
|----------------|-------------|---------|-------|--------------------------|---------------------------------------|-----------|-------------|---------------------|
| Cocoa Test 2   | 28211360593 | Peru    | 1     | Passed                   | <div>2024/25</div> <div>2025/26</div> | Cocoa     | Aug 14 2025 | <div>Download</div> |
| Cocoa Test 1   | 28191394928 | Peru    | 239   | Failed                   | <div>2024/25</div> <div>2025/26</div> | Cocoa     | Aug 14 2025 | <div>Download</div> |
| Roaster BR     | 27690049348 | Brazil  | 205   | Passed                   | <div>2024/25</div> <div>2025/26</div> | Coffee    | Aug 01 2025 | <div>Download</div> |
| Trader UG      | 27288206956 | Uganda  | 258   | Passed                   | <div>2024/25</div> <div>2025/26</div> | Coffee    | Aug 01 2025 | <div>Download</div> |
| Sander India 1 | 26547568983 | India   | 1     | Passed                   | <div>2024/25</div> <div>2025/26</div> | Coffee    | Jul 15 2025 | <div>Download</div> |

GeoJSON

Errors CSV

Deforestation Evidence PDF



# What to Include in Your Appeal

- Enveritas ticket number
- Farm ID
- Reason for disputing
- Supporting evidence (must overlap flagged area):
  - Geolocated photos, drone/video showing activity pre-Dec 2020
  - Satellite imagery showing no forest in Dec 2020

### Farm Lists / Test BOL

Errors CSV

Dow

Deforestation Evidence PDF

Dow

Farm list ID

29369297

Country

Bo

Commodity

Co

Farms

Area (ha)

⊗

**Deforestation Assessment**

Toggle error type below to show affected farms.

Appeal

⊗

**Deforestation Risks Detected**

3 farms

🔊

✓

**Passed**

81 farms

# Consignments



- Nespresso might take **up to 3-4** days reviewing
- **Clear rejection reasons** will be shared
- Enveritas **can't** modify data
- Please **monitor** the status on the portal

## Key fields

- Operator Reference: Nespresso's PO
- Weight
- NSP1645 



# Resources & Support Channels

- Enveritas EUDR Help Center — FAQs, How-To guides, click QR or:  
<https://partners.enveritas.org/eudr/help-center>
- Contact support at [eudr-support@enveritas.org](mailto:eudr-support@enveritas.org)
- Use the feedback form for suggestions



# Closing Remarks

- Landing page
- Farm Lists
- Error Support & Appeal Mechanism
- Consignment Mode & Nespresso Reviews
- Resources & Support Channels







## NESTLÉ SUPPLIER PORTAL

- As soon as PSS is approved, suppliers should submit the request to the Enveritas Portal to create the consignment
- This way, at the booking stage, documents will be ready when required
- EUDR documents are a mandatory part of shipment documents
- If a lot is shipped without EUDR documents, the entire lot is considered non-compliant

[Nestlé Supplier Portal](https://supplier.nestle.com/)

<https://supplier.nestle.com/>

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## QUALITY CONTROL CHECKS

- AAA
  - All documents including Geolocation must be named with Enveritas Consignment Number.
- Non-AAA
  - All documents including Geolocation must be named with PO number for specific request .
- Key Traceability Information/Errors Currently Seen
  - **The key information that should be included in the DDS consists of the following: purchase order (PO) number, contracted quantity, production or harvest period, commodity, and coffee type.**
  - All errors are recorded manually, suppliers are notified, and new documents are requested. This process results in delays, effectively doubling the workload and costs.
  - You are required to implement quality checks to achieve a First Time Right (FTR) score of 100%. This score will be monitored by us and will be included in your annual supplier assessment.
  - There is a risk of coffee rejection if the documents are not correct on the first attempt. If the current level of incorrect documents persists, we may need to consider implementing penalties.

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## QUALITY CONTROL FIRST TIME RIGHT (FTR)

| Supplier   | YTD FTR % | April FTR % | May FTR % | June FTR % | July FTR % | August FTR % | September FTR % |
|------------|-----------|-------------|-----------|------------|------------|--------------|-----------------|
| Supplier A | 97        |             | 100       | 100        |            |              | 80              |
| Supplier B | 89        | 99          | 95        | 83         | 87         | 67           | 93              |
| Supplier C | 99        | 100         | 100       | 95         |            |              |                 |
| Supplier D | 84        | 97          | 91        | 85         | 91         | 64           | 72              |
| Supplier E | 93        | 88          | 94        | 91         | 100        | 96           | 100             |
| Supplier F | 82        | 98          | 87        | 92         | 96         | 30           | 86              |
| Supplier G | 97        | 99          | 100       | 100        | 100        | 92           | 84              |
| Supplier H | 84        | 98          | 100       | 81         | 88         | 55           | 78              |
| Supplier I | 0         |             |           |            |            |              | 0               |
| Supplier J | 100       |             |           |            |            | 100          |                 |
| Supplier K | 87        | 93          | 97        | 92         | 97         | 31           | 99              |
| Supplier L | 98        | 93          | 86        | 100        | 100        | 100          | 100             |
| Supplier M | 83        | 93          | 96        | 58         | 76         | 66           | 96              |
| Supplier N | 90        | 100         | 100       | 75         | 94         | 83           | 100             |
| Supplier O | 92        | 100         | 88        | 85         | 88         | 100          | 91              |
| Supplier P | 92        | 100         | 100       | 94         | 100        | 100          | 53              |
| Supplier Q | 100       | 100         |           |            |            |              |                 |
| Supplier R | 93        |             |           |            |            | 88           | 100             |
| Supplier S | 0         |             |           |            |            | 0            | 0               |

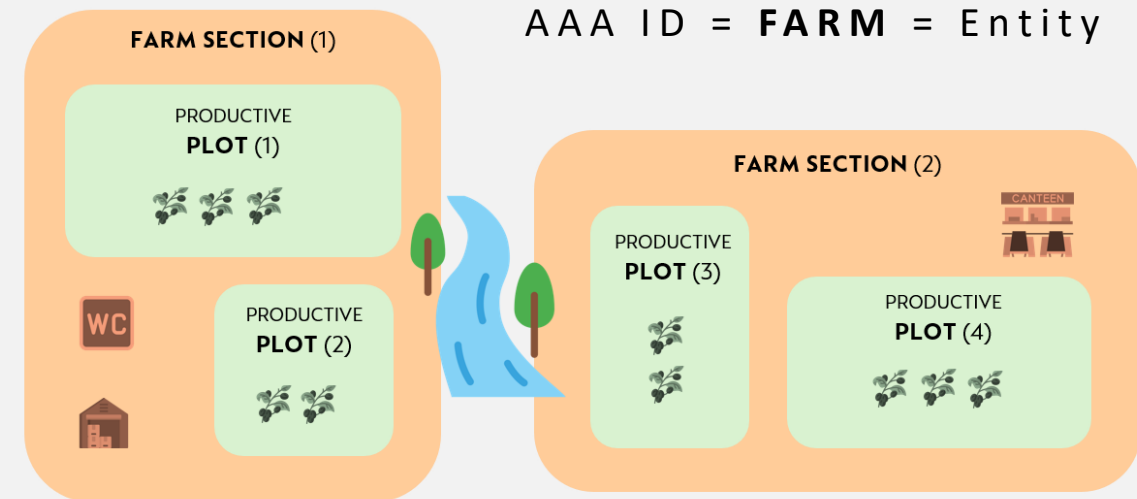
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## ANNUAL FARM GEOLOCATION UPDATES



- **Annual cycle:** Farm geolocation data must be updated at least once per year
- **Update windows** according to the harvest calendar: March + September
- **In-year changes:** As farms are added or excluded, AAA Regional Teams will support the update process to ensure there is only one complete farm list file per cluster
- **Koltiva x Enveritas:** Ensure # of farms uploaded into Enveritas reflects what is captured in Koltiva
- **Important:** Geolocation data must be submitted at Farm Section level (not Productive Plot level)
- **Redrawing Polygons:** Stricter practices, supported by AAA Regional Teams, will be put in place around redrawing polygons (*Note: Nespresso does not support redrawing polygons only around the land used for coffee*)





## GEOLOCATION UPDATES PRIOR TO HARVEST

|                                           | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|-------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Brazil                                    |     |     |     |     |     |     |     |     |     |     |     |     |
| Congo                                     |     |     |     |     |     |     |     |     |     |     |     |     |
| Ecuador                                   |     |     |     |     |     |     |     |     |     |     |     |     |
| Indonesia – South Sumatra + other islands |     |     |     |     |     |     |     |     |     |     |     |     |
| Peru                                      |     |     |     |     |     |     |     |     |     |     |     |     |
| Rwanda                                    |     |     |     |     |     |     |     |     |     |     |     |     |
| Tanzania                                  |     |     |     |     |     |     |     |     |     |     |     |     |
| Colombia                                  |     |     |     |     |     |     |     |     |     |     |     |     |
| Costa Rica                                |     |     |     |     |     |     |     |     |     |     |     |     |
| Ethiopia                                  |     |     |     |     |     |     |     |     |     |     |     |     |
| Guatemala                                 |     |     |     |     |     |     |     |     |     |     |     |     |
| Honduras                                  |     |     |     |     |     |     |     |     |     |     |     |     |
| India                                     |     |     |     |     |     |     |     |     |     |     |     |     |
| Indonesia – North Sumatra                 |     |     |     |     |     |     |     |     |     |     |     |     |
| Kenya                                     |     |     |     |     |     |     |     |     |     |     |     |     |
| Mexico                                    |     |     |     |     |     |     |     |     |     |     |     |     |
| Nicaragua                                 |     |     |     |     |     |     |     |     |     |     |     |     |
| Uganda                                    |     |     |     |     |     |     |     |     |     |     |     |     |
| Vietnam                                   |     |     |     |     |     |     |     |     |     |     |     |     |

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## AN EVOLVING EUDR LANDSCAPE

### CREATING A SUSTAINABLE DIGITAL APPROACH TO EUDR COMPLIANCE

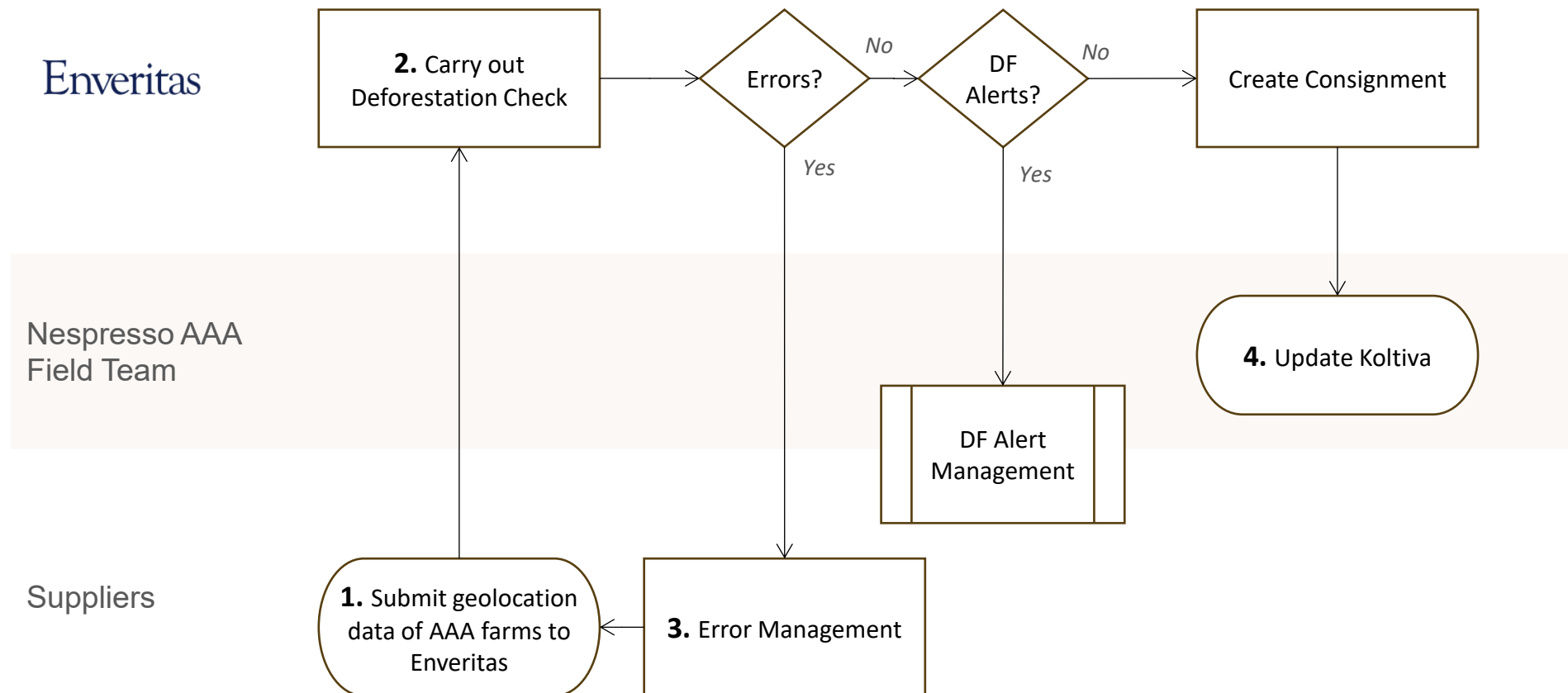


- **Geolocation Data Tracking:** Nespresso requires that each farm in the AAA Program has up to date information in Koltiva, including geolocation data. Nespresso will track adherence to this requirement and measure the quality and completeness of data.
- **Deforestation Monitoring with Enveritas:** Enveritas will be utilised to provide comprehensive deforestation monitoring as well as enable suppliers to generate the necessary EUDR consignment documents.
- **Contamination Tracking with OpenSC:** OpenSC will be employed to monitor and track any green coffee volumes that may have been contaminated with coffee sourced from deforested areas. This system will help identify potential risks, support quarantine efforts and help to ensure that all consignments meet EUDR criteria.
- *Note: Where OpenSC is not yet deployed, the Supplier traceability files will be the key source of information for locating GC stock that might be affected by deforestation.*

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## DEFORESTATION CHECKS

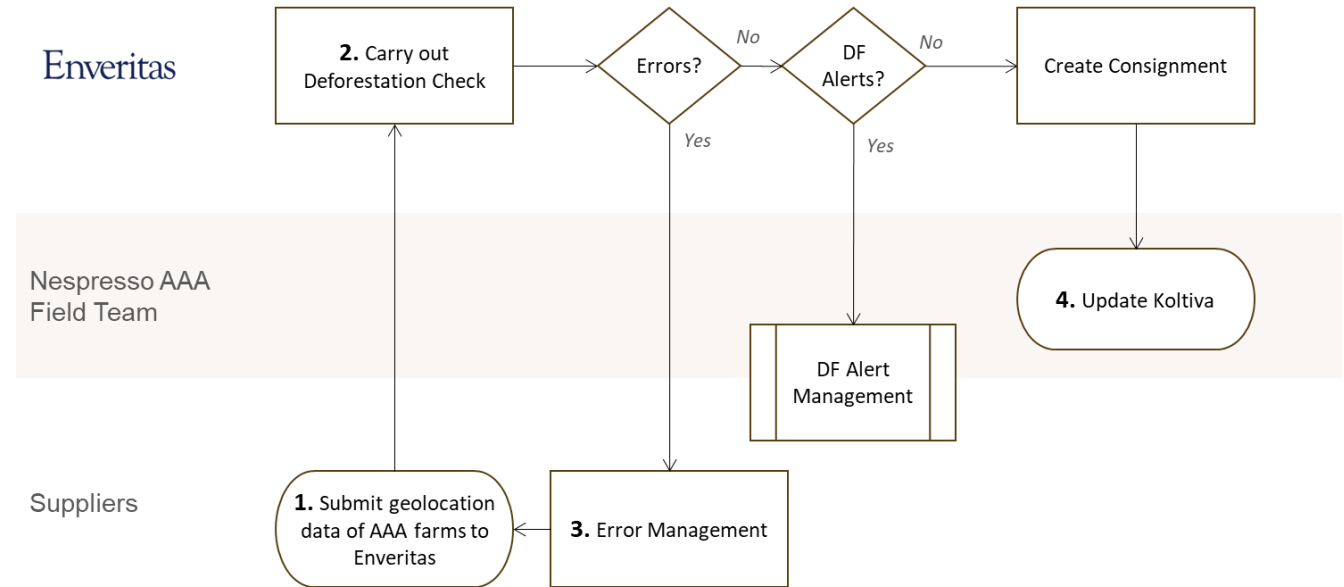






## DEFORESTATION CHECKS

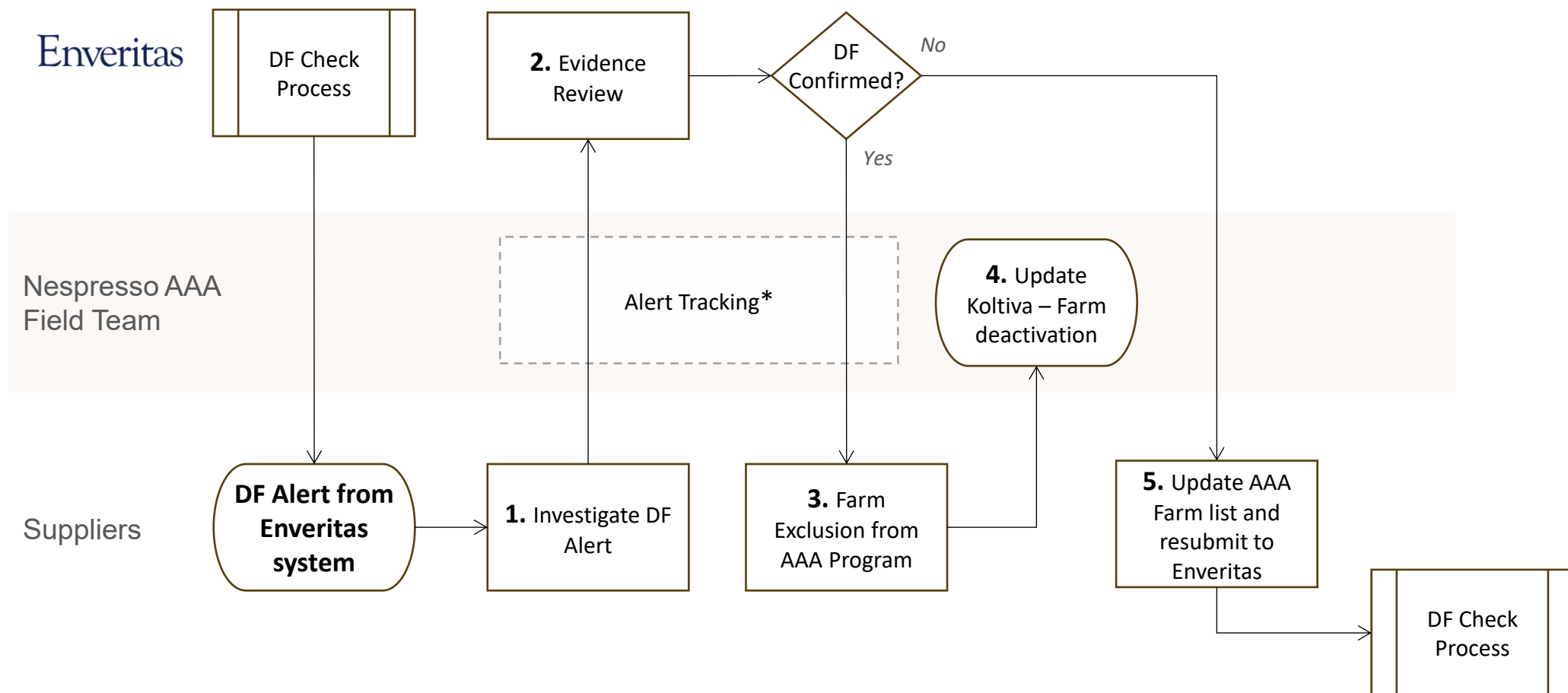
1. Supplier creates Enveritas template (GPS locations and polygons) using their data or an extract from Koltiva (preferred)
2. Template is uploaded into the Enveritas platform by Supplier for deforestation pre-checks. The system checks and gives the results via e-mail.
  - Errors or Deforestation Alerts
  - No errors or deforestation: Supplier continues the process and creates the consignment



3. Errors and Deforestation Alerts Management
  - Quality Issues with the data (errors) are fixed by the supplier, then the file is updated without the deforestation cases and sent to Enveritas Platform for pre-checks and then consignments, if more errors appear same process runs again
  - Deforestation alert cases go through an investigation, meanwhile the supplier stops buying coffee from these farms
  - Nespresso AAA Field Teams follows up on errors and alerts information.
4. Farms on the consignment list are uploaded in Koltiva by Nespresso AAA Field Teams. Suppliers send Nespresso the information.



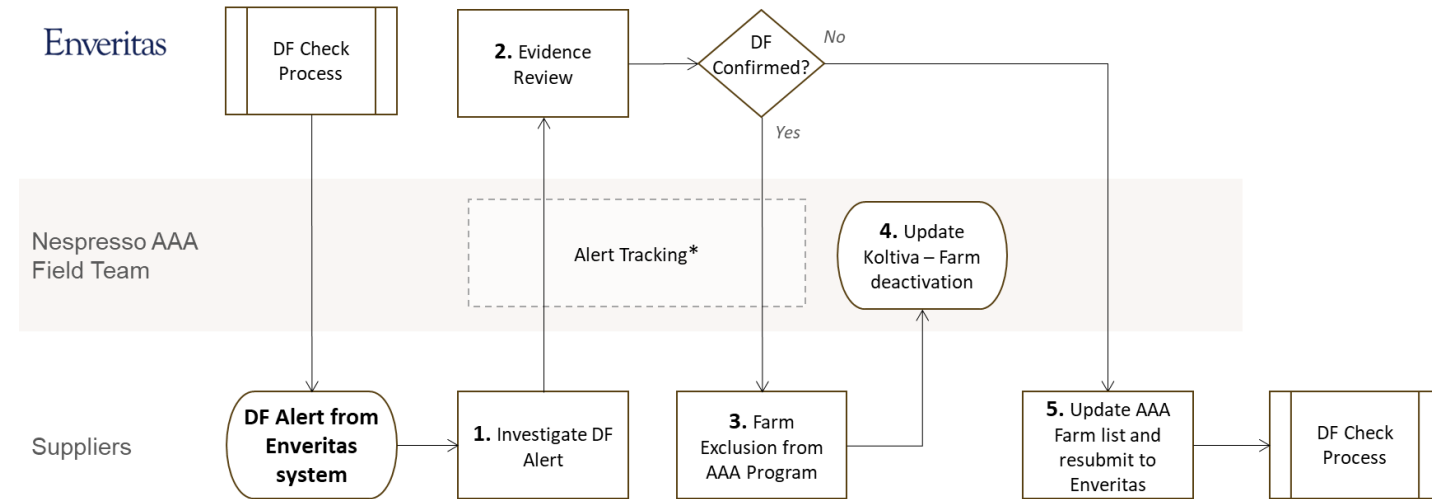
## MANAGING DF ALERTS





## MANAGING DF ALERTS

1. Supplier gets reports from Enveritas on the alerts for Investigation
  - Suppliers stop buying coffee from farms being under investigation
  - Supplier investigates the farm using GIS systems or visiting the farm with the AAA agronomists if needed
  - Evidence of each farm is sent to Enveritas via e-mail to [eudr-appeals@enveritas.org](mailto:eudr-appeals@enveritas.org)
2. Enveritas reviews the evidence and informs the supplier if the cases are confirmed as deforestation or not ([Appeals Protocol](#))



3. Confirmed deforestation case: Suppliers exclude the farms from the AAA program and confirms in writing via email to Nespresso that no more coffee will be sourced from the farm(s). Suppliers also to provide traceability information of any stock from farm.
4. Nespresso AAA Field Team deactivates the farm in Koltiva
5. No deforestation case: Supplier updates the farm list using the Enveritas template to start the compliance process on the Platform and activates coffee purchasing from the farms

\* During the investigation process Nespresso AAA Field Team is informed by Suppliers and Enveritas, copied in the e-mails to keep track of the cases.



## QUESTIONS + KEY MESSAGES

- **Timely Compliance is Critical:** With EUDR enforcement starting 30 December 2025, all suppliers must ensure full alignment with documentation, traceability and geolocation requirements. Delays or inaccuracies put both suppliers and Nespresso at compliance risk.
- **Accuracy Reduces Rework:** Providing correct and complete information (e.g. weight, PO details, farm GPS data) the first time avoids manual rework, saves resources, and speeds up verification.
- **Tools & Processes Are Evolving:** Enveritas V2 and the updated NSP/IBS quality processes are designed to make compliance smoother, but they require active supplier engagement and accurate input.
- **Farm Geolocation Is Non-Negotiable:** Regular and timely updates of farm GPS lists are essential, especially ahead of harvests. AAA Regional Teams will support this process.
- **Collaboration Is Key:** This is a joint journey. We expect suppliers to take ownership, but Nespresso and AAA Teams are here to guide and support.
- **Next Steps:**
  - **Review the updated requirements presented today and share them with your internal teams.**
  - **Reach out early if you anticipate challenges in providing documentation or data.**

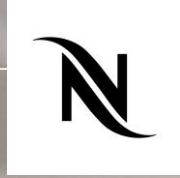
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## KEY CONTACTS

| TYPE OF QUERY                                                             | KEY CONTACT                                                                                                                                    |
|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Procurement (e.g. contracts)</b>                                       | Your Nespresso Procurement Business Partner                                                                                                    |
| <b>Field enquiries (e.g. for verification of potential deforestation)</b> | Local Nespresso AAA team                                                                                                                       |
| <b>Enveritas</b>                                                          | Nespresso Enveritas Account Relationship Manager:<br><a href="mailto:Lineke.Roberts@Nespresso.com">Lineke.Roberts@Nespresso.com</a>            |
| <b>Deforestation Case dispute</b>                                         | <a href="mailto:eudr-appeals@enveritas.org">eudr-appeals@enveritas.org</a>                                                                     |
| <b>Nestle Supplier Portal</b>                                             | Your Nespresso Procurement Business Partner or<br><a href="mailto:NestleSupplierPortalHelp@nestle.com">NestleSupplierPortalHelp@nestle.com</a> |
| <b>General EUDR Process and Compliance Queries</b>                        | Nespresso ESG Compliance Manager:<br><a href="mailto:Lineke.Roberts@Nespresso.com">Lineke.Roberts@Nespresso.com</a>                            |

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THANK YOU





# ANNEX

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- ii. Enveritas Farm List Template



## E U D R   S U P P L I E R   F A Q S

Follow [this link](#) to see the EUDR FAQs for Suppliers.



### Nespresso Approach to EUDR Compliance Supplier Frequently Asked Questions

Version 1.0  
January 2025

